



# SMART STATIONS IN SMART CITIES

6<sup>th</sup> International Conference on Railway Stations

Madrid, 19-21 OCTOBER 2017

## Artificial Intelligence in the Railway Industry

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4b. SMART FACILITY MANAGEMENT

UNDER THE HIGH PATRONAGE OF



ORGANISERS



# HIGH NUMBER OF NEGATIVE NEWS IN THE MEDIA

TOM SIMONITE BUSINESS 09.08.17 07:00 AM

## FOR SUPERPOWERS, ARTIFICIAL INTELLIGENCE FUELS NEW GLOBAL ARMS RACE

FORTUNE | Fortune Insiders

COMMENTARY ARTIFICIAL INTELLIGENCE

### We Should Be as Scared of Artificial Intelligence

Steven Farley  
Aug 18, 2017

The Telegraph

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## Technology

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Technology

### Artificial intelligence is bigger threat to civilisation than North Korea, Elon Musk claims

theguardian

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### LGBT groups denounce 'dangerous' AI that uses your face to guess sexuality

sky NEWS

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### Education revolution: 'AI machines will replace teachers', claims academic

FOX BUSINESS

MARKETS POLITICS FEATURES

### Artificial intelligence may replace 40% of all jobs: Bridgewater founder Ray Dalio

Published September 22, 2017 | Business Leaders | FOXBusiness

# BUT OTHERS NEWS SHOW AN AMAZING POTENTIAL OF A EMERGING TECHNOLOGIE

## HEALTH & ENVIRONMENT

CHINA HK ASIA WORLD COMMENT BUSINESS TECH LIFE CULTURE SPORT WEEK IN ASIA POST MAG STYLE .TV

### Find out if you have cancer in 30 seconds with speedy new system using artificial intelligence

Medical image analysis system built by researchers at the Chinese University of Hong Kong could cut time required to detect cells from five minutes

## THE HINDU BusinessLine

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How-To Social Media Computers & Laptops Mobiles & Tablets Other Gadgets

### 'Artificial Intelligence is the engine of the fourth industrial revolution'



EYEWITNESS NEWS

LATEST LOCAL SPORT LIFESTYLE POLITICS OPINION FEATURES BUSINESS MULTIMEDIA

### [ANALYSIS] ARTIFICIAL INTELLIGENCE WILL DRIVE FUTURE OF AUTOMOTIVE INDUSTRY

## BusinessTech

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### Artificial Intelligence will boost global GDP 14% by 2030

Staff Writer 1 September 2017 1 Comment

# WHAT IS ARTIFICIAL INTELLIGENCE?

Multiple technologies that can be combined in different ways to:



**SENSE**



**UNDERSTAND**



**ACT**



Machine Learning



NLP



Speech



Vision



Expert Systems



Robotics



Planning & Optimization



# KEY FACTORS ARE ENABLING AI GROWTH

- Computing Power & Data storage



- Data Availability



- Real time information



# ARTIFICIAL INTELLIGENCE FACTS & FIGURES

It is considered a new factor of production

Investment in AI is growing at a high rate, but adoption in 2017 remains low

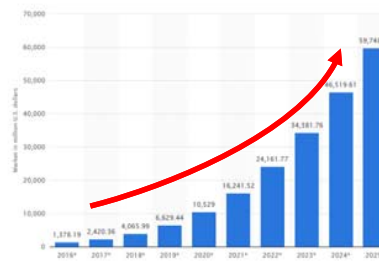
Fast emerging technology market (CAGR) 31% 2016 - 2024

By 2020, 85% of customer interactions will be managed without a human

In 2016, companies invest \$26B to \$39B

|                    |                 |
|--------------------|-----------------|
| TECH GIANTS<br>77% | STARTUPS<br>23% |
|--------------------|-----------------|

3x External investment grow since 2013





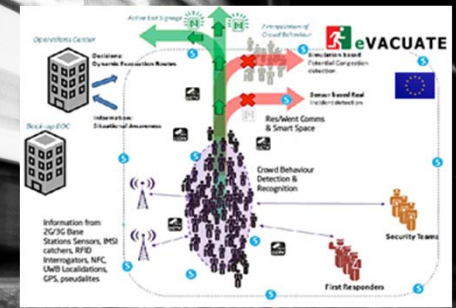
# NATURAL LANGUAGE PROCESING

- Customer interactions:
  - Virtual assistants and chatbots: Formulating responses to questions.
  - Social media monitoring: Opinion and feed back of our services.
- Improve the accessibility in the stations.
- Applications for risk analysis and hazard identification.



# PLANING SCHEDULING & OPTIMIZATION

- Door-to-Door Journey Planner for passengers and freights.
- Support tools for dispatches (Optimal decisions).
- Increase the Capacity & Support the liberalization.
- Energy optimisation for Vehicles & ATO.
- Optimal evacuation in real time.

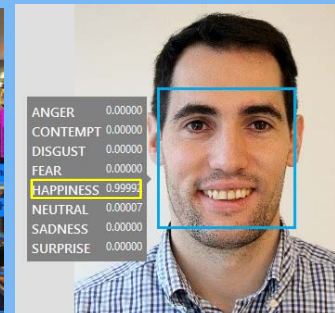
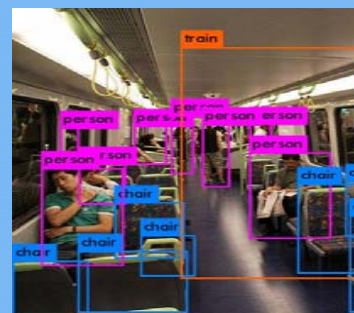
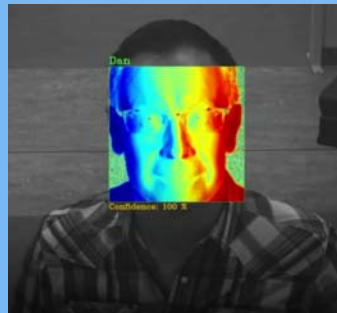


Artificial intelligence in the Railway Industry



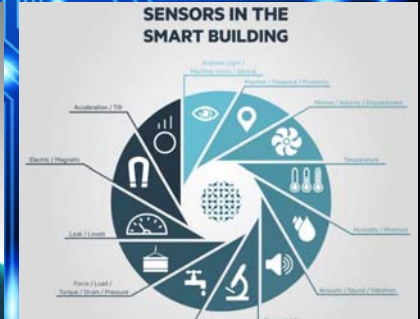
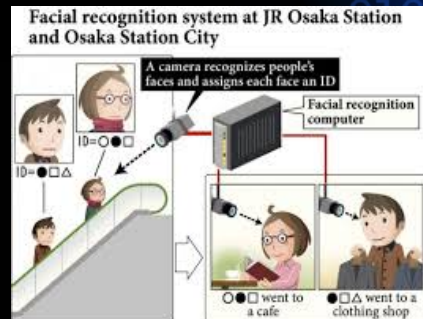
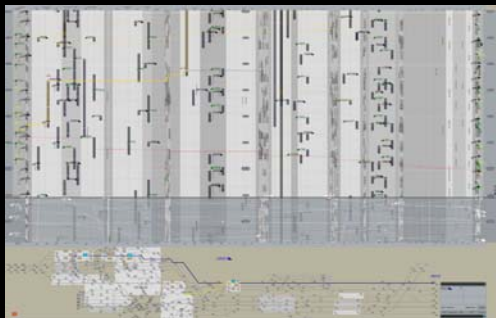
# SMART VISION

- Security Applications.
- Ticketing.
- User experience and crowd movements.
- Driver Assistance System.



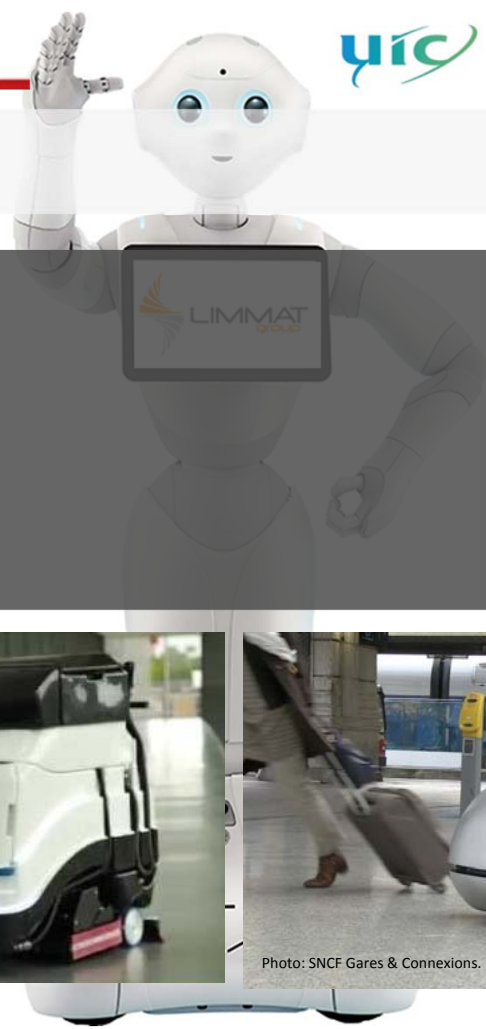
# MACHINE LEARNING

- TMS Applications: Predictive algorithm able to forecast delays.
- Retailers applications: Analytics on passenger preferences.
- Predictive maintenance.
- Building Automation.



# ROBOTIC

- Assist travellers.
- Help to carry luggage.
- Creating automatons.
- Detect shoplifters.







THANK YOU / GRACIAS

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