nextstation
PARIS 2007

6 & 7 décembre 2007
2ÈME CONFÉRENCE INTERNATIONALE
SUR LES GARES FERROVIAIRES

Next Station
*2ème conférence internationale
sur les gares ferroviaires*

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SUR LES GARES FERROVIAIRES

Security
Kate Warner - Station Manager
Network Rail

Overview

- UK Structure

- Key issues faced

    - Terrorism Protection

    - Property Management
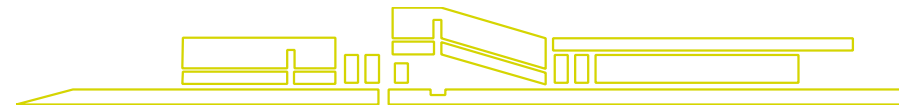
    - Staffing Initiatives

- Challenges Ahead

UK structure

- **British Transport Police**
  - Operational Guardians

- **Department for Transport**
  - Responsibility for setting and enforcing security standards
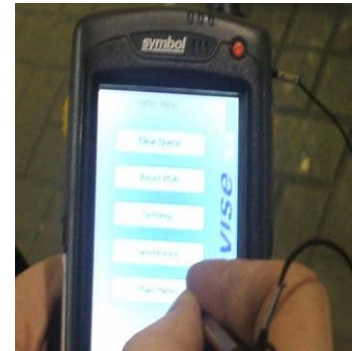 - National Railways Security Programme

Key Issues faced

- General Crime levels are falling, but public disorder offences and staff assaults are increasing

- Security is rated as our passengers second highest priority after information

- Personal security is heavily influenced by perception of crime

- Security measures implemented must reflect and support the local situation

Terrorism protection

- Classification of Stations by Risk

- Station Security Plans
    - Patrol arrangements
    - Staff training/briefing
    - HOT protocol
    - Actions to be taken at distinct threat levels

- Use of technology

- Vehicle Access Threat Initiatives

Property Management

- The Secure Station Accreditation scheme

- Police Community Officers and agency staff

- Increased and improved digital CCTV
  - local access, monitoring and downloading
  - Linked to external systems
  - Networked

- Improved lighting/landscaping

- Removal of old redundant buildings

- Regular patrols

Staffing initiatives

- Conflict resolution training – risk assessment approach

- Post assault counselling

- Staffing at stations during opening hours

- Spit Kits

- Mobile Cameras and recording equipment

- Multi agency exercises

Challenges Ahead

- Restriction of access into non public areas

- Additional CCTV development

- Reinforcing the security culture across the industry

- Proactive management of passenger security perceptions

Many Thanks

Any Questions?