

6th & 7th December 2007

2ND INTERNATIONAL CONFERENCE ON RAILWAY STATIONS



Next Station

2nd international Conference on Railway Stations





6 & 7 décembre 2007

2^{ÈME} CONFÉRENCE INTERNATIONALE SUR LES GARES FERROVIAIRES

Passenger Information

Stéphane DEUX CIO





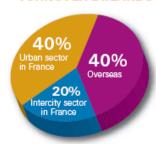




2006 TURNOVER

2.6 billion euros, an increase of 9.3% as compared with 2005

TURNOVER BREAKDOWN



SHAREHOLDING STRUCTURE



HUMAN RESOURCES

33,500 employees of whom 24,000 are drivers

3,900 new recruits to the Keolis team each year



www.keolis.com 9 rue de Caumartin - 75 320 PARIS cedex 09 - France Phone : + 33 (0)1 71 18 00 00 - Fax: + 33 (0)1 71 18 00 01

Key figures All modes

- •Over 14 000 buses and coaches
- •64,5 km automatic metro
- •15 km métro
- •91 km tramway
- •100 trolleybuses
- •2 843 km of rail
- 4 airport services
- •1 maritime shuttle service
- •16 véhicles for car-sharing
- •1 Oxygène station in Lille with 21 Segways









Presentation – TIMEO Passenger Information 2nd INTERNATIONAL CONFERENCE ON BAIL WAY STATIONS

Concept

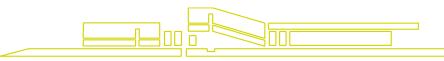
Provide access to waiting time information via different media

- Interactive Voice Response, Internet, Mobile Internet, Text Messaging, Widget, ...
- Also to transmit <u>information and delay messages</u> via these media

Outstanding Features

- Easy and rapid access to information
- Use of halt numbers
- Different types of media for different publics
- « Timeo IVR » solution
 - => Easy access to information for ALL (accessibility)









Presentation – TIMEO Passenger Information 2nd INTERNATIONAL CONFERENCE ON RAIL WAY STATIONS

Different solution criteria?

- Rapidity of roll out
- Limited investment requirements
- Possibility of tying in with future developments

Solutions

- Client based infrastructure: Mobile, Internet, PC
- Wireless solutions: Wi-Fi, GPRS/UMTS
- Member shared platforms
- Universal access technology: Web services, Vocal Synthesis, Widget, Email

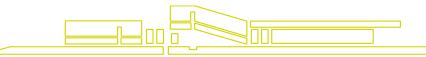








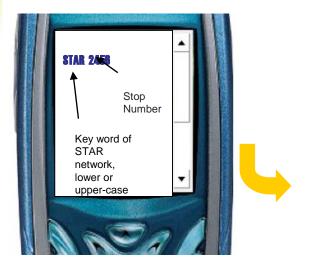


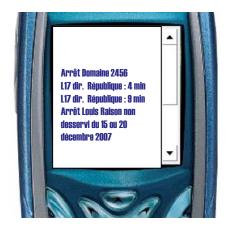






Presentation – TIMEO Passenger Information 2nd INTERNATIONAL CONFERENCE ON RAILWAY STATIONS





Media: SMS +



In a corner of a PC



On a TFT public wide screen







Media: Widget



Presentation – TICE

2nd INTERNATIONAL CONFERENCE ON RAILWAY STATIONS



MULTIMODE PASSENGER INFORMATION

TICE, Keolis network for **Essonne Centre**

- Screens in buses to inform. **Passengers**
- Connection times given with Trains in Real Time
- Real Time SNCF Database











